Pre- and Post Assessments

Facilitator Instructions: Please read all directions thoroughly and use the Pre- and Post Assessments in measuring the student leader’s attainment of all knowledge and skills. Please note that the teaching curriculum is meant to be adapted for each individual student group.

Pre-Assessment: The goal of this pre-assessment is to have the student leaders begin to think about their conflict resolution skills and the value of understanding and having conflict resolution skills as a part of their individual role as a leader and for their organization.

See the next page for the assessment.
SESSION FIVE
CONFLICT RESOLUTION

Pre-Assessment

Suggested Time: 5-10 minutes

1. List three words you associate to the term “conflict.”

2. When conflict arises between you and another person or a group of people, what is your first reaction?

3. What is most challenging about resolving conflict?

4. How do you/ your organization approach conflict when problems arise?

5. How comfortable are you in confronting a problem? (circle one)

   Not comfortable  Somewhat comfortable  Comfortable  Comfortable  Very

   Now please state why you circled the answer above:

6. What knowledge or skill(s) could you learn that would make you more comfortable in resolving conflict?
Facilitator Instructions: Have students turn the post-assessment into the facilitator as a pass to leave the classroom. Facilitators please read over assessments and see if the students have highlighted items from the curriculum and set learning objectives. If there are any points you feel that have been missed, make sure to do a refresher at the beginning of the next class/meeting and include any points you feel should be emphasized.

See next page for post assessment.
1. List three words or phrases you associate to the term “conflict.”

2. I have a better understanding of my conflict-management style? (circle one)

   No  Somewhat  Yes

3. I have a better understanding of how my organization members approach conflict? (circle one)

   No  Somewhat  Yes

4. Is it important to resolve conflict? Why?

5. Did you obtain any knowledge or skill(s) that would make you more comfortable in resolving conflict? Please describe.

6. After going through this training, how comfortable are you in confronting a problem? (circle one)

   Not comfortable  Somewhat comfortable  Comfortable  Very Comfortable

   Now please state why you circled the answer above:

7. After going through conflict resolution training, how do you believe you will approach conflict when problems arise within your organization in the future?