SESSION FOUR OUTLINE
COMMUNICATION

Communication is defined as a two-way process in which there is an exchange and progression of thoughts, feelings or ideas towards a mutually accepted goal or direction.

Rational for Communication Training
The following learning objectives were developed from the needs assessment distributed to peer leadership groups at the University of South Carolina, out of the Office of Student Engagement and Development. From the collected data it was found that all student leaders at Carolina should be able to convey messages clearly and communicate effectively.

Learning Objectives:
As a result of this training, students in leadership positions will be able to:
- Use communication tools/resources effectively within the organization
- Recognize and interpret nonverbal cues
- Convey messages clearly via written or verbal communication

Knowledge, Skills, and Abilities:
As a result of this training, student leaders should possess the following knowledge, skills, and abilities:
- Basic comprehension of technology (Email, Blackboard, and Facebook)
- A working understanding of verbal and nonverbal communication

Suggested Learning Environment for this training:
- High Collaboration, Low Self-Direction
- Discussion and group activity focused, little facilitator direction
- A large, open classroom with plenty of room for activities
- A classroom with enough seating for participants